

# Introducing Essential Care For All Chillers

Introducing our new comprehensive nationwide service plans, designed to provide essential maintenance for all makes and models of chillers, not just ICS Cool Energy equipment.

These flexible and cost-effective service contracts ensures your cooling systems operate efficiently and reliably all year round.

#### What's included?

- A minimum of 2 maintenance visits per year
- Unlimited call outs for non-repetitive issues
- 2 hours of free on-site engineering support per call out
- 12-hour response time
- 24/7, 365-day response
- Water analysis (optional)
- Service vans stocked with comprehensive range of spare parts
- High first-time fix rate
- 15% discount on parts when repairs are approved
- 3 year fixed price

#### CALL NOW for a quotation:

24 0800 840 4210







## What is ICS Protect LITE?

ICS Protect LITE delivers great value for companies that want essential, reliable protection without full-scale commitment.

# Need Even Faster Support? Choose ICS Protect LITE+.

For those with mission-critical operations, ICS Protect LITE+ is the premium version of our new service. It includes all the same benefits, but with an enhanced 6–8 hour response time, ensuring minimal disruption to your business operations.

## **Trusted service support**

- Over 100-point checks as standard.
- Exceeds standard F-Gas checks to ensure thorough equipment health.
- Water quality checks to maintain specification (optional).
- Clear advice provided for any issues to restore full operational condition.
- Over 70 fully qualified service technicians available 24/7, 365 days a year, across the UK.
- In-house trained technicians with expertise in all temperature control equipment and current regulations.
- Wide range of spare parts stocked at our depots in the UK.