



PREVENTATIVE MAINTENANCE PLANS

COMPLETE TEMPERATURE CONTROL SOLUTIONS FOR
PROCESS AND INDUSTRIAL APPLICATIONS



PREVENTATIVE MAINTENANCE PLANS

Regular, scheduled maintenance is the most effective way of ensuring your temperature control installation remains operational and efficient over its full maximum life. As it plays a major role in process and facilities operations, it is essential it runs effectively, not only for health and safety of employees but to maximise profit margins for the business.



SERVICE SUPPORT YOU CAN TRUST

We pride ourselves in having one of the most comprehensive planned preventative maintenance (PPM) offerings in the industry, with over 100 point checks, for all brands and models of temperature control equipment.

We carry out the usual regulatory F-Gas checks, but go above and beyond to ensure your equipment is checked over thoroughly and given a clean bill of health.

We even check the water quality to make sure this remains in specification. If we find anything out of place, we give clear advice on what you need to do to bring the equipment back to full operational condition, to ensure your plant remains efficient and delivering to your process as often as you are.

We have an extensive team of over 70 fully qualified service technicians, providing 24/7, 365 emergency and planned support to customers across the UK, and local to you.

All technicians are trained by us in-house as the manufacturer of process cooling equipment and have an understanding of every aspect of all makes and models of temperature control equipment.

They are fully conversant with the current F-gas regulations safe handling of refrigerants, COSHH and Health and Safety Risk Assessment Regulations, giving you total peace of mind.

We keep your industry running, no matter what.

BENEFITS



Full F-Gas Compliance



Dedicated Service Account Manager



Comprehensive 100-Point Check



Warranty Protection



Fewer Repairs - Equipment Lifespan is Extended



Priority Response Times



Prices Fixed for 3 Years



24/7, 365 Support



Discounted Spare Parts



Unlimited Repairs*



Downtime is Limited



UK's Largest Rental Fleet



Courtesy Hire Options



Complete Process Peace of Mind





All Makes & Models Serviced



Easy Budgeting With Fixed Fee

*ICS Protect+ contract customers only

PPM PLANS AT A GLANCE	 icsservice	 icsservice+	 icsprotect	 icsprotect+	 icsprotect LITE	 icsprotect LITE+
Regular Service Visits We offer a minimum number of visits per annum to comply with your site and equipment requirements	1	2	2	2	2	2
Dedicated Service Account Manager Each customer is assigned a dedicated Service Account Manager who will be your key point of contact for all service-related questions and support.	✓	✓	✓	✓	✓	✓
Contactable 24/7 / 365 days During normal business hours our staff are on hand to answer your call. Outside of this time, all calls are handled by our emergency call centre before being passed to our team of on-call Service Engineers supported by escalation management.	✓	✓	✓	✓	✓	✓
Full F-Gas Compliance Including undertaking the required periodic leak checks and providing follow up reports and documentation to ensure legislative compliance.	✓	✓	✓	✓	✓	✓
100 Point Check Carried out by our team of factory trained, F-Gas qualified technicians, checking over 100 aspects of your cooling equipment, from component checks, through to water cleanliness & glycol dosage.	✓	✓	✓	✓	✓	✓
Van Stock For first time fixes in the event of breakdown and repair, each van has £15K of stock which is replaced regularly.	✓	✓	✓	✓	✓	✓
3 Year Fixed Price Giving you the peace of mind of a fixed PPM cost for 3 years and avoiding any unexpected annual increases.	✓	✓	✓	✓	✓	✓
Chemical Condenser Clean Dirty or oxidised air-cooled chiller condenser coils can impair the unit's ability to reject heat thereby reducing efficiency and increasing operational costs.	X	Optional	✓	✓	Optional	Optional
Breakdown response to site times We will ensure one of our Service Engineers is on site within 12 or 6-8 hours time of contacting us, day or night (only customers with a PPM contract will get out of hours response to breakdowns or unplanned outages)	12 hour response/ same day	6-8 hour response	12 hour response/ same day	6-8 hour response	12 hour response/ same day	6-8 hour response
Water Analysis We will carry out water sampling and laboratory analysis to determine the current quality of the water used in your cooling system and provide recommendations where necessary.	X	Optional	✓	✓	Optional	Optional
In-house Water Treatment We will provide a detailed plan for us to implement to help treat the water and return it to the quality required, so that your process remains efficient and trouble-free.	Optional	Optional	Optional	Optional	Optional	Optional
Side Stream Filtration Protect and prolong the life of your process with permanent water treatment.	Optional	Optional	Optional	Optional	Optional	Optional
Discount on Parts Only available to customers who have taken out an ICS Cool Energy PPM Contract.	10%	15%	N/A	N/A	15%	15%
Asset Management Reporting We create a complete portfolio temperature control asset list so you have a reference point for all works that are delivered by us as well as traffic light condition monitoring to take the pain out of ensuring you are kept up to date about your assets.	X	Optional	Optional	Optional	Optional	Optional
Business Continuity Plans We will know exactly what hire equipment you will require, how to connect it to your process and any space and power constraints on site, should disaster strike and you need an emergency solution.	X	Optional	Optional	Optional	Optional	Optional
Courtesy Hire For the first four weeks, the hire is included in the service contract for critical equipment on site and can be used at any time in the service contract period (excludes transport, installation and decom)	X	Optional	Optional	Optional	Optional	Optional
Unlimited Call Outs includes engineer travel time and 2 hour support on site free of charge (applicable to non-repetitive issues/faults only)	X	X	X	✓	✓	✓

PROCESS TEMPERATURE CONTROL SPECIALISTS.



KEEPING INDUSTRY RUNNING

- Equipment sales, hire & service
- Consultation & technical expertise approach
- Emergency support 24/7 every day of the year

EMISSION CRITICAL

- Energy efficiency enhancements to save you money & reduce carbon
- Includes free cooling & variable speed drives (VSD's)
- In-house water treatment specialist

FLEX

- Monthly subscription contract without the need for capital
- Exchange/upgrade equipment after 5 years
- Fully inclusive of maintenance, warranty and emergency repairs

ICS Cool Energy are your total support specialists in temperature control solutions from -70°C to 350°C for critical and manufacturing processes. We offer a full range of services to keep your industry running. This includes equipment hire from the largest hire fleet in the UK, capital equipment sales, energy efficiency upgrades, planned preventative maintenance and emergency breakdown support across all industries and facilities throughout the UK.

Since 1989, we've been providing technical advice and solutions to leading companies, world-wide – helping them to meet compliance, reduce their energy consumption, maintenance and operative costs.

ICS COOL ENERGY UK COVERAGE

- ICS UK HQ
- ICS Depots
- 70+ Service Technicians with Van Stock
- £15K Van Stock
- Further stock held at our depots around the UK
- 50+ Sales Engineers
- 30+ Depot Repair Engineers
- £50M+ 500MW Fleet
- Over 100,000 projects completed
- 24/7, 365 Emergency Support

For Service, Breakdown Support
& Emergency Hire:
+44 (0) 800 840 4210 (24hr response)

Local Offices:
Bradford: **+44 (0) 1274 740 877**
Birmingham: **+44 (0) 01675 432 270**
Southampton: **+44 (0) 2380 527 300**

ICSCOOLENERGY.COM



PROCESS TEMPERATURE CONTROL SPECIALISTS.
SALES. HIRE. SERVICE.

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