



## PREVENTATIVE MAINTENANCE PLANS

COMPLETE SERVICE SOLUTIONS FOR  
YOUR PROCESS AND FACILITIES

## PREVENTATIVE MAINTENANCE PLANS

Planned preventative maintenance (PPM) falls into our company ethos of keeping industry running. Maintenance is preventative, and as such carrying out regular maintenance on your equipment ensures your plant and processes remain operational. The more frequent the checks the better, whether by us or by a site-based team, catching an issue early is less costly and means less downtime.

We pride ourselves in having one of the most comprehensive offerings (over 100-point check) in the industry. We carry out the usual regulatory F-Gas checks but go above and beyond to ensure your equipment is checked over thoroughly and given a clean bill of health. We even check the water quality to make sure this remains in specification. If we find anything out of place, we give clear advice on what you need to do to bring the equipment back to full operation condition to ensure your plant remains efficient and delivering to your process as often as you are.

For those critical processes, we offer a timed response option. A priority breakdown service means we are on site within a defined number of hours to ensure your process and equipment remains operational. We service all makes and models.

Are you a multi-site manufacturer? Our Advanced offering has you covered; enhanced reporting, asset management, contingency planning, ring fenced temporary equipment and ready for hire means you have everything you need on a regular basis, all in one place.

We ensure you are informed, and your business remains operational no matter what.

**KEEPING**  
INDUSTRY RUNNING



**Full F-Gas Compliance**



**Dedicated Service Account Manager**



**Comprehensive 100-Point Check**



**Fewer Repairs**



**Priority Response Times**



**Prices Fixed for 3 Years**



**Discounted Spare Parts**



**Equipment Lifespan is Extended**



**Downtime is Limited**



**Courtesy Rental Options**



**Complete Process Peace of Mind**



**All Makes & Models Serviced**

## PLAN OPTIONS

	STANDARD	ADVANCED	BESPOKE
<b>Dedicated Service Account Manager</b> Each customer is assigned a dedicated Service Account Manager who will be your key point of contact for all service-related questions and support.	Yes	Yes	Yes
<b>Contactable 24/7 / 365 days</b> During normal business hours our staff are on hand to answer your call. Outside of this time, all calls are handled by our emergency call centre before being passed to our team of on-call Service Engineers supported by escalation management.	Yes	Yes	Yes
<b>Full F-Gas Compliance</b> Each customer is assigned a dedicated Service Account Manager who will be your key point of contact for all service-related questions and support.	Yes	Yes	Yes
<b>100 Point Check</b> Carried out by our team of factory trained, F-Gas and Institute of Refrigeration qualified technicians, checking over 100 aspects of your cooling equipment, from component checks, through to water cleanliness & glycol dosage.	Yes	Yes	Yes
<b>3 Year Fixed Price</b> Giving you the peace of mind of a fixed PPM cost for 3 years and avoiding any unexpected annual increases.	Yes	Yes	Yes
<b>Condenser Clean</b> Dirty or oxidised air-cooled chiller condenser coils can impair the unit's ability to reject heat thereby reducing efficiency and increasing operational costs.	Yes	Yes	Yes
<b>Response to site times</b> We will ensure one of our Service Engineers is on site within 12 or 6-8 hours time of contacting us, day or night.			
<b>12 hour response</b>	Yes	No	No
<b>6-8 hour response</b>	No	Yes	Yes
<b>Water Sampling</b> We will carry out annual or biannual / quarterly water sampling and laboratory analysis to determine the current quality of the water used in your cooling system and provide recommendations where necessary.			
<b>Annual Water Sampling</b>	Yes	Yes	Yes
<b>Biannual / Quarterly Water Sampling</b>	No	No	Optional
<b>Discount on Parts</b> Only available to customers who have taken out an ICS Cool Energy Planned Preventative Maintenance Contract.	10%	15%	15%
<b>Thermal Imaging</b> Thermal imaging allows us to detect electrical and mechanical anomalies that are often not visible to the naked eye and take corrective action before a costly failure and downtime occurs.	No	No	Optional
<b>Asset Management Reporting</b> We create a complete portfolio temperature control asset list so you have a reference point for all works that are delivered by us as well as traffic light condition monitoring to take the pain out of ensuring you are kept up to date about your assets.	No	No	Optional
<b>Enhanced Breakdown Support</b> Ensure that your critical assets have the best response possible with a pre-paid attendance plan, no need to raise and issue purchase orders should you have the need for our emergency response.	No	No	Optional
<b>Contingency Plans</b> We will know exactly what hire equipment you will require, how to connect it to your process and any space and power constraints on site, should disaster strike and you need an emergency solution.	Optional	Optional	Optional
<b>Courtesy Rental</b> Rental included in the service contract for a fixed period for critical equipment on site can be used at any time in the service contract period. (Excludes transport, installation and decom)	Optional	Optional	Optional
<b>Oil Analysis</b> We will analyse the oil in your system to identify early signs of potential failure and help prevent costly breakdowns and replacements.	Optional	Optional	Optional
<b>Water Treatment</b> As part of our planned preventative maintenance contracts, we'll conduct a water analysis – which includes laboratory analysis – and provide a detailed plan for you to implement to help treat the water and return it to the quality required.	Optional	Optional	Optional
<b>Remote Monitoring</b> To help protect our customers production facilities from equipment breakdowns with enhanced thresholds and alarm notifications, we offer the ability to monitor remotely giving access to operational data anywhere, anytime.	Optional	Optional	Optional
<b>Plant Energy Efficiency Check</b> To ensure your cooling plant is working to optimal efficiency, we will provide data to show how efficient it is operating and recommend how it can be improved.	Optional	Optional	Optional

# PROCESS TEMPERATURE CONTROL SPECIALISTS.

ICS Cool Energy are specialists in temperature control solutions from -40°C to 350°C for critical and manufacturing processes including rental, capital equipment, planned preventative maintenance and emergency breakdown support across all industries Europe wide. For over 30 years, we've been providing technical advice and solutions to leading companies, world-wide – helping them to meet compliance, reduce their energy consumption, maintenance and operative costs.



## KEEPING INDUSTRY RUNNING

- Rental, equipment & service
- Consultation & technical expertise approach
- Emergency support 24/7 every day of the year



## EMISSION CRITICAL

- Reducing carbon by One Gigaton by 2030
- Free Cooling & Heat Recovery products
- Energy Efficiency enhancements



## FLEX

- Zero capital membership solution
- Flex capacity to pay only for what you need
- Built in contingency planning

## UK & IRELAND COVERAGE

- UK Depots
- Regional Offices
  - 70+ Service Technicians with Van Stock
  - £15K Van Stock Per Van
  - Further stock held in our central warehouse
  - All engineers have access to a network of suppliers in the field
  - 40+ Sales Engineer Consultants
  - 30+ Depot Repair Engineers
  - Major Account Management Team
  - Service Account Management Team
  - £50M+ 500MW Fleet
  - 6,000+ Customers
  - 24/7 Emergency Support

For Service, Breakdown Support  
& Emergency Rental:  
0800 840 4210 (24hr response)

Local Offices:

Glasgow: 01689 744 540

Bradford: 01274 740877

Birmingham: 01675 432270

Southampton: 023 8052 7300

Dublin: +353 (0) 4692 52934



ICSCOOLENERGY.COM

PROCESS TEMPERATURE CONTROL SPECIALISTS.  
SALES. HIRE. SERVICE.

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