



TO THE RESCUE WHEN DRINKS MANUFACTURER'S CHILLER RAN OUT OF JUICE



The Challenge

It was a Christmas emergency when a major soft drinks manufacturer's chiller literally 'ran out of juice' – the equipment was not winter-ready and the lack of glycol meant that the site's dry air cooler froze and the fan coils split. The ICS Cool Energy hire team was on site the same day, with full production restored by the next day.

ICS Cool Energy:

"We were on site, fast. Despite having to get a snow plough to clear the access for our lorry and worked overnight to get the result – rapidly restoring production."

WE MAKE IT WORK

The Solution

Heavy snowfall and wintery Christmas conditions proved no obstacle for the ICS Cool Energy hire team when a producer of soft drinks got in touch when production failed on site, putting the bottling line at a standstill.

A pre-winter check had been overlooked, leaving the system without the essential glycol and the dry air cooler froze, splitting the fan coils. That same day a snowplough was brought in by ICS Cool Energy to clear the road so the lorry could deliver the emergency hire chiller 1000 with all ancillaries.

The team worked through the night to ensure the 'rescue' system was commissioned in the morning, allowing the bottling of orange juice destined to meet the New Year's demand could continue.



The Result

ICS Cool Energy has the largest range of 'ready to go' temperature control equipment available from stock and ready to fulfil urgent short term needs in the event of equipment failure – in this case a frozen and damaged system.

The nationwide teams are on call 24/7, even during the Christmas shutdown and with quick thinking helped by nearly 30 years' experience, and working overnight, full production was fully restored for this soft drinks manufacturer.

- Same day response with production restored
- Christmas shut down, with snow blocking roads, overcome by ICS Cool Energy with the help of a snowplough
- Emergency new chiller 1000 and total cooling system with the right glycol mix to minimise freezing and future production downtime



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